To whom it may concern,

I have had the privilege of working with Angela on a number of support cases while she was a part of the Partner Relationship team at Cisco.  She was always one of the most responsive agents I interacted with.  Her focus on the customer service aspect of her job was paramount when compared to others in her position.  Angela’s ability to critically analyze a situation  before making unnecessary moves saved me valuable time while I concentrated on other responsibilities.   I would recommend Angela for any position that required time management, critical thinking, and superior organizational skills.

Regards,

Andrew Sheer

Productivity Office Team Lead

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| **Andrew Sheer**Productivity Office Team LeadUS Channels Business Operationsasheer@cisco.comPhone: **+1 919 574 5595**CCW Champion Badge | **Cisco Systems, Inc.**7025-1 Kit Creek RoadPO Box 14987Research Triangle Park, NC 27709United States[Cisco.com](http://www.cisco.com/) |  |

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